

No output from the Dongle settings screen

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Touch 'Setting' in Smartluco menu, and 'Use Bluetooth 5 if available' off

If not solv trouble, check your phone firmware state is normal

What is 'Use Bluetooth 5 if available' On/Off

The app provides compatibility for each Bluetooth version, so you can turn off and on the feature to check for Bluetooth compatibility.

Page:SmartLuco Firmware V1.K Release Notes

Page:Can not upgrade Firmware(Can not search firmware image)

Page:Device disconnects occasionally

Page:No output from the Dongle settings screen

Page:Can not search device