

# Troubleshooting Guides

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<b>Title</b>	<b>Creator</b>	<b>Modified</b>
Can not upgrade Firmware(Can not search firmware image)	Min-goo Kang	Aug 16, 2019
Device disconnects occasionally	Min-goo Kang	Aug 14, 2019
No output from the Dongle settings screen	Min-goo Kang	Aug 14, 2019
Can not calibration sensor in device setting	Min-goo Kang	Aug 14, 2019
Can not search device	Min-goo Kang	Aug 14, 2019
Unsupported device type: 1003	Stephanos	Jul 26, 2019
Unable to connect to a zone from the app	Stephanos	Oct 19, 2018